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*From the Desk of Richard Barnes, President and CEO of  
ANRIC Enterprises Inc*

**Dear Valued Clients,**

As we continue to monitor Coronavirus (COVID-19) developments closely, the health and well-being of our associates, clients, and their employees is of utmost importance to us.

We understand that limiting any impact this health event could have on our service to our clients is imperative. We are keenly focused on our preparedness efforts to maintain a safe work environment for our associates and to sustain our business operations.

Security, safety and well-being is integral to our business and we are committed to keeping our operations running smoothly so that we can provide you with the best possible service during this very difficult time.

As such, we have activated our Business Resiliency Plan, which includes:

- Enabling work from home capabilities within impacted regions
- Deploying strategies to coordinate delivery of services and support to our clients
- Providing our associates with information and best practices to prevent the spread of any illness
- Coordinating communications with our associates, clients and partners
- Limiting all non-essential business travel

We will continue to monitor this fluid situation and will adapt as necessary, to ensure our services remain operable. For decades we have demonstrated unwavering support to meet our clients' needs and will continue this while dealing with the present circumstances.

We will endeavour to use every effort to deliver uninterrupted services to all our clients.  
If you have additional questions, please contact us at 416-253-9459 or email [info@anric.com](mailto:info@anric.com)

Thank you,

*Richard W. Barnes*

and

The ANRIC Team

Catherine Barnes-Williams, Alicia Czerniawski, Peter Milankov, Neil Crasta, Paula Mazzolin, Corey Beckett, Yi Jiao, Angela Mazzolin, Karim Hajuri, Maira Zanatta, Dongkyun Kim